



Care instructions

Find out valuable tips for cleaning and care of your wool, sisal or outdoor rug below.

What to do in case of a mishap?

Children playing on the rug, the pet making a mess or glass of wine falls over. Do not worry about such mishaps.

The following advices will help dealing with them.

If liquids such as coffee, tea, wine or the like get on the rug, cautious acting will avoid stains.

Wash out with lukewarm water and soap before the liquid binds to the wool.

It might be necessary to repeat this procedure. Please always use a lint-free cloth and do not rub.





First steps for stain treatment

- Absorb spilled liquids with absorbent kitchen paper
- Residues can be dabbed off with a damp cloth
- Do not rub or press

Self-cleaning effect of natural wool

The natural product wool is a fantastic material that can absorb and release a lot of moisture. Wool also keeps dust out of the room climate and makes your home more comfortable. Accumulated dust is removed using a hoover with a flat nozzle.

In addition, turn the rug once a year and rotate it around its own axis. This has a self-cleaning effect. You ensure even use and a even surface appearance.

Cleaning instructions for your wool rug

- Double-sided use possible. Turn and rotate once a year
- Use a hoover with a smooth nozzle no rolling brushes
- Carefully cut off protruding fibres with a scissor
- Allow damp dirt to dry, then brush out or vacuum
- · Absorb liquids with absorbent kitchen paper quickly
- Dab off residues with a damp cloth
- Never rub or press and do not use chemical agents
- Professional carpet washing recommended for profound cleaning





Cleaning your sisal rug

Your sisal rug is a true all-rounder for every household: its resistant and easy-care properties make it a popular home accessory for heavier residental use.

Sisal is a pure natural fibre and should therefore be treated gently. In case of stains on sisal rugs, it is important to act quickly.



Cleaning instructions for your sisal rug

- Standard cleaning with a powerful hoover
- Turn the carpet twice a year
- The quicker a stain is removed, the better
- Dampen the surface of the stain and dab it with a white cloth
- Use pH-neutral rug shampoo for persistent stains
- Dry the damp area quickly
- Sisal is a purely natural fibre avoid the rug to get wet at all costs
- Soaking can cause the fibre to shrink
- When cleaning large areas of the rug, we recommend dry foam







Garden Rugs

What you should know about your Garden Rug

The synthetic fibre polypropylene can withstand a lot, be it UV-light, cold weather, water or even dirt. Despite its robustness, the Garden Rug feels soft and comfortable.

Due to its variability in shape and colour, it embellishes every outdoor area.

If you put your Garden Rug away for the winter, it is recommended that you clean it thoroughly with water beforehand and allow it to dry completely. This way it will last for many years.

Care instructions for your Garden Rug

- Lay out your rug flat after arrival and smooth out the wrinkles
- Carefully remove dirt and stains with a damp cloth
- A standard household cleaning agent can be used
- Ensure to prevent waterlogging under the rug
- Clean with water and brush before for winter storing
- When using a high pressure washer note the following:
- Keep a distance of at least 50cm and work with low pressure
- Winter storage: clean the rug, allow it to dry and roll up for storage

This is a recommendation how to care for your rug. Tisca does not guarantee for the results obtained.